

Hello dear CityLAB Community,

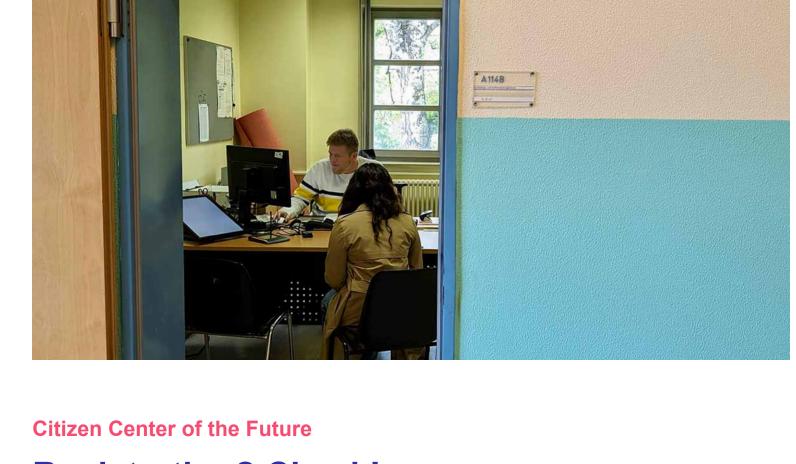
While you've been testing the water quality of Berlin's lakes or trying out new ice cream flavors like wasabi ginger and currywurst mango, we've been hanging out at citizens' centers, workshops and converted shipping containers! In our newsletter you can find out all about how the practical test of our "Registration Check" prototype turned out at the Ausbildungsbürgeramt Friedrichshain-Kreuzberg, and also get details of the Berlin districts where our neighborhood lab Kiezlabor was out about during this highly active summer. We also share with you how a digital welcome center will make things easier for people who come to live in Berlin. Will this newsletter be more captivating than your beach thriller? Find out for yourself!

• Spotlight 1: Citizen Center of the Future

You know exactly what you want? Go directly to

- Spotlight 2: Partizipation Digital
- Spotlight 3: Kiezlabor

Spotlight 1



Registration? Check!

In the project "Bürgeramt der Zukunft" by the Amt für Bürgerdienste

Friedrichshain-Kreuzberg, we take a close look at the daily work and processes in Berlin's citizens' offices to collaborate with employees on identifying areas for improvement and testing them directly. One key insight we gained: during appointments for registrations and address changes, there are frequent cancellations due to missing or incorrect documents. In response, we developed our prototype "Anmelde-Check" – a digital checklist designed to help citizens organize their documents correctly. In the blog post, you'll find out how our prototype performed in real-life testing! To the blogpost

Spotlight 2



Did you know that tens of thousands of people from all over the world come to live in the big B every year? The reasons are just as divers as the individuals

Digital Welcome Center Berlin – loading

themselves and their life circumstances – so all kinds of questions arise about residence status, work permits etc., especially when they first get here. The project Partizipation Digital, carried out by the project sponsor Minor -Projektkontor für Bildung und Forschung gGmbH and the Commissioner for Participation, Integration, and Migration of the Berlin Senate is looking to create a digital platform for new arrivals in Berlin: we look forward to supporting this project and taking you behind the scenes. To the blogpost

Spotlight 3



For eleven days in August, our Kiezlabor was transformed into a lively meeting place in the middle of the pedestrian zone on Wilmersdorfer Strasse – under the motto "Green and healthy – out and about in the neighborhood together!" And

we certainly did get out and about: whether on a herb-collecting stroll through the neighborhood, where the produce gathered was used right away at the Kiezlabor to make a delicious pesto, or on an audio walk on the acoustic

trail of the Charlottenburg moths – the focus was on getting moving. And what moved us most? The numerous conversations with passers-by who visited the Kiezlabor and contributed their views and ideas! See the blog post for details of everything we found out. To the blogpost **Events**

CityLAB Berlin

by!

To the Kiezlabor

Kiezlabor 04.09. - 07.09.**Kiezlabor** The Kiezlabor in Kreuzberg Bauhütte community garden on FriedrichstrasseB Under the motto Berlin gärtnert ("Berlin gets into gardening"), the Kiezlabor from

September 4 to 9 will be looking to liven up Kreuzberg a little. Whether you have

Neighbors can help shape the future of the urban platform Berlin gärtnert, get

together at readings or at the open-air cinema, or else attend workshops to find

out how to compost in Berlin's community gardens. Psst, the citizen's center will

be out on the streets again on September 4 – no appointments needed! Do drop

green fingers or not, the four-day program offers something for everyone.

10.09. **Kiezlabor** The *Kiezlabor* in Pankow Inner courtyard of the Bibliothek am Wasserturm in Pankow The last and longest Kiezlabor location awaits you

> To the Kiezlabor **Gemeinsam Digital: Berlin Annual Conference 2024** 9:00 a.m. – 3:00 p.m., Rotes Rathaus We cordially invite you to the *Gemeinsam*

from September 10 to October 4 in the inner

courtyard of the Bibliothek am Wasserturm in

room for young Berlin residents and anyone

city – with neighborhood block consultation

One last chance to get in on the action before

the Kiezlabor goes into hibernation!

Pankow. Under the motto "Young in the big city –

opening space, giving space", there'll be plenty of

interested in actively shaping quality of life in the

sessions, open discussion panels and workshops.

Digital: Berlin (GD:B) 2024 Annual Conference on September 25 at the Rotes Rathaus. This year's conference is dedicated to the subject of impact. We want to shed light on how our measures are already bringing about change and how we can achieve an even greater impact together. Here it will be particularly important to draw on the experience of the Berlin smart city community. By engaging with each other we'll be able to find out where we stand right now and where we're

25.09.

Agenda and registration Looking ahead Finally, all that remains is to answer our own question: yes, the



challenges waiting to be tackled by you guys!

newsletter was more exciting than any thriller! These are real-

life cases that affect all of us here in the city. Would you like to

get involved in solving a CityLAB case, too? If so, we'll see

you at the Kiezlabor - where there are lots more exciting

heading.

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