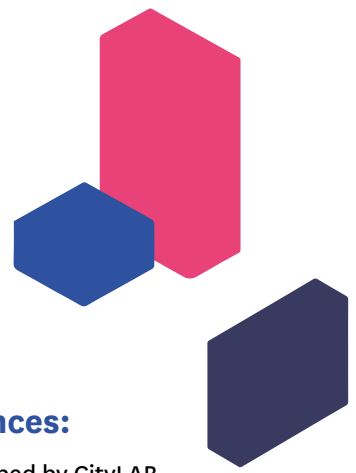


CityLAB Berlin

The Innovation Lab for the City of Tomorrow



Who is CityLAB?

[CityLAB](#) is Berlin's public, non-profit innovation lab. A multidisciplinary team of around 40 experts works across numerous projects to shape the city's digital transformation in the interest of the common good. CityLAB supports public-sector innovation and transformation projects, develops its own digital open-source solutions, and offers a wide range of events and networking formats focused on the city of the future.

Our Mission:

CityLAB demonstrates how digital technologies can tangibly improve public life for citizens. At its core is the idea of shaping Berlin together – openly, inclusively, and with a strong spirit of experimentation:

- CityLAB explores the **potential of emerging technologies** to increase administrative efficiency and enhance urban life.
- CityLAB develops **innovative services for citizens** to reduce barriers and enable greater participation in public life.
- CityLAB acts as a **catalyst for participatory urban development** and cultural change within public administration.

Our Approach:

- **In-house development of digital solutions:** With its own software and data teams, CityLAB designs and pilots digital applications in close collaboration with urban stakeholders. All solutions are released under open licenses, enabling free use and further development.
- **Participatory design:** In close cooperation with public servants, citizens, and additional partners, CityLAB creates needs-driven solutions for sustainable digital transformation.
- **Exchange & Networking:** Through public events, workshops, newsletters, podcasts, and social media activities, CityLAB fosters dialogue, knowledge transfer, and collaboration, while providing regular insights into its work.

Selected Project References:

- [BärGPT](#): The AI assistant developed by CityLAB for the Berlin State Administration supports public-sector employees with time-consuming routine tasks such as drafting texts, emails, and internal notes.
- [Digital Welcome Center](#): In collaboration with the team of Berlin's Commissioner for Integration, CityLAB developed a prototype for an interactive digital Welcome Center to help newcomers better navigate life in Berlin.
- [Kiezlabor](#): With a mobile urban lab, CityLAB creates temporary spaces for encounters that enable participatory formats with long-term impact.
- [Gieß den Kiez](#): The popular online platform Gieß den Kiez enables the collective watering of Berlin's urban trees, thereby fostering civic engagement.
- [Parla](#): The Parla chatbot uses artificial intelligence to make the data holdings of the Berliner Abgeordnetenhaus searchable, improving public access to political information.
- [Projects with the Open Data Informationsstelle \(ODIS\)](#): In cooperation with ODIS Berlin, CityLAB leverages the potential of open urban data across a wide range of application areas.

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